



Welcome to Mockingbird Ob/Gyn, PA! We are an All Female Ob/Gyn office

A few of our policies are as follows:

- ★ There are NO children allowed in our office! This includes our lobby area. The only exceptions to this rule are if the mother has a postoperative appointment, postpartum appointment, or an ultrasound being performed on a Friday only. If a child is brought to any other appointment, you may be asked to reschedule for the next available appointment.
- ★ There will be a \$50.00 fee for all returned checks.
- ★ Please be courteous and turn all cell phones off when the medical provider enters the exam room. If you need to answer your phone, it's understandable, but this will delay your visit.
- ★ There are absolutely NO FOOD OR DRINKS allowed in the lobby area or the exam room.
- ★ Please be on time for your appointments. If you are more than 15 minutes late, you will be asked to reschedule for the next available appointment. There is a fee of \$50.00 for those who do not call to reschedule within 24 hour prior to their appointment time.
- ★ If you have a signed payment agreement, we do ask that you bring at least a partial payment to every appointment or you will be rescheduled.

If you have any further questions, please contact our office at **(512) 238-6688**.

Melanie Hendricks Pagette, M.D. and Staff